



# The Big K Lottery

## Full Terms and Conditions:

1. These Terms and Conditions are the Lottery Rules. By entering the Lottery, entrants agree to be bound by these rules.
2. This Lottery is being promoted by and on behalf of Kirkwood Hospice.
3. For the purpose of the Gambling Act 2005, this Lottery is defined as a 'Society Lottery.'
4. This Lottery is licensed by the Gambling Commission.
5. To enter the Lottery, you must be a UK resident aged 18 (eighteen) or over.
6. There will be 8 weekly winners and £1,000 in cash prizes although additional prizes, both monetary and/or non-monetary, could be offered from time to time.
7. All tickets shall be priced at £1.
8. All Lottery entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per ticket to enter the Lottery does not guarantee that they will win any prize.
9. The draw for the prizes will be made at our Lottery Office premises to be held every week. You do not need to be present at the draw to win the Lottery.
10. If a cash prize is awarded, this will be deposited into the account the subscription has been made from. If no bank account details are available, we will attempt to contact you for you to nominate an account. If contact is unable to be made, a cheque will be issued in the name of the entrant.
11. Kirkwood Hospice reserves the right in exceptional and unforeseen circumstances to substitute any of the non-cash prizes acquired for the Lottery for a similar prize at their absolute discretion.
12. Full payment for each ticket must be received either in the form of cash or cleared funds before the ticket can be entered into the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds are eligible to win a prize.
13. The winners of the Lottery prizes will be notified by letter.

14. All entrants are solely responsible for providing Kirkwood Hospice with their accurate and up-to-date contact details and Kirkwood Hospice will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising Kirkwood Hospice of the change.
15. Each game number is unique. A selected game number will be issued with the confirmation of entry. Any member may subsequently request an alternative game number if they wish at any time and this will be issued providing that it has not already been allocated to an existing member.
16. Lottery membership can be cancelled at any time by notifying Kirkwood Hospice in writing, by phone or via email.
17. Kirkwood Hospice shall not be liable to the member for any loss or damage suffered or arising from:
  - Any delays or failures in the postal service or other delivery methods used by Kirkwood Hospice or the member from time to time.
  - Any delays or failures in any software or other systems used by Kirkwood Hospice for the administration of the Lottery
  - Any delays or failures in the Banking system used by Kirkwood Hospice or the member
  - Any refusal by Kirkwood Hospice to accept registration of an individual as a member or the cancellation of a member
  - Any failure to enter a chance into the draw
  - Any event beyond the reasonable control of Kirkwood Hospice
18. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and Kirkwood Hospice.
19. Any complaints relating to the Lottery should be sent in writing to Kirkwood Hospice giving full details of the complaint and supporting documentation (please see our Complaints and Disputes Procedure).
20. Kirkwood Hospice is committed to protecting members' privacy. Data that is collected from the member is used lawfully in accordance with the General Data Protection Regulation (2018) and is used solely for the purpose of processing Lottery chances, subsequent entry into the Lottery draw, informing winners that they have won a prize and keeping you up to date with Hospice information and ways to help.
21. Any member has the right to access the information held about them. To obtain this information, please contact Kirkwood Hospice in writing.
22. Kirkwood Hospice will not sell, rent or grant access of any personal data to any third party without express prior permission.

23. In the event of any dispute regarding the rules, the decision of Kirkwood Hospice shall be final and no correspondence or discussion shall be entered into (please see our Complaints and Disputes Procedure).
24. Kirkwood Hospice reserves the right to amend these rules at any time. If Kirkwood Hospice does this, it will publish the amended rules.
25. Kirkwood Hospice reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
26. The Kirkwood Hospice member responsible for the promotion of the lottery is Dawn Walker.
27. Each entrant should retain a copy of these Terms and Conditions for their reference.
28. This Lottery is a form of gambling. Participants are encouraged to gamble sensibly.
29. A copy of these rules may be obtained by sending a stamped addressed envelope to Kirkwood Hospice at the address above.
30. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and Kirkwood Hospice and all entrants hereby submit to the exclusive jurisdiction of the English courts.
31. Any member of the Public can be asked to be excluded from the Kirkwood Hospice Lottery because of problem gambling. They should be excluded for a minimum period of 6 months – all stake monies will be returned to the applicant. For self-exclusion, please contact the LotteryManager on: 01484 557913 or email: dawn.walker@thekirkwood.org.uk  
  
[www.gambleaware.co.uk](http://www.gambleaware.co.uk)
32. All winners' cheques to be cashed within 6 months from the date of issue. After 6 months, as with normal banking procedures, the cheque will become out of date and will not be reissued, and will be treated as a donation.
33. All monies paid to be included in one of the Hospice Superdraws, if received after the draw date will be treated as a donation.
34. Any monies held on a customer account after the player ceases to be active will be treated as a donation to the charity, unless specific instructions are received otherwise.

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