



FAQ's

What is the Kirkwood Hospice Lottery?

The Kirkwood Hospice Lottery is a weekly Lottery established by Kirkwood Hospice to raise money to help fund the running of Kirkwood Hospice.

Who's involved?

Kirkwood Hospice is an official charity regulated by the Charity Commission. Our Registered Charity Number is 512987. Kirkwood Hospice Lottery is also registered with the Gambling Commission under the terms and conditions of the Gambling Act 2005. Licence number 000-030439-N-311653-009 and 000-030439-A-313814-005

When does the draw take place?

The Kirkwood Hospice Lottery is a weekly prize draw, taking place on Friday each week.

What are the prizes?

For each chance purchased, you will receive a unique game number which will be entered into our weekly draw, whilst it is in credit.

Prizes up for grabs every Friday.

We have 8 prizes each week (£1,000 in total)

1st Prize £750

2nd Prize £100

3rd Prize £50

5 x £20

How will I find out if I have won?

Winners will be notified by post.

All winners will be paid by cheque.

All winning numbers are published on the Kirkwood Hospice Website, Facebook and Twitter pages and in the local press.

www.kirkwoodhospice.co.uk/how-you-can-help/campaigns/lottery

How will being a member of the Lottery benefit patients?

Each member who plays will purchase an entry into the weekly lottery at £1 per entry. All profits go towards providing vital care for the patients and families who rely on our services.



How is it regulated?

Kirkwood Hospice is a registered charity – Registered Charity No 512987 – and regulated by the Charity Commission.

The Kirkwood Hospice Lottery is registered with the Gambling Commission under licence numbers 000-303439-N-311653-009 and 000-030439-A-313814-005. Kirkwood Hospice is also a member of the Hospice Lotteries Association.

Isn't this encouraging problem gambling?

Our Lottery is a small society Lottery and designed to be played for fun. The maximum number of entries the Charity will promote through any of its recruitment channels is two entries per week (£2). Checks will be in place to identify anyone seeking to increase this by making multiple applications through multiple channels.

The Charity is a member of the Hospice Lotteries Association, which commits us to promoting responsible gambling, and which invests in programmes and schemes to reduce problem gambling.

What about vulnerable people?

Policies and procedures are in place to identify and protect vulnerable people through all our recruitment channels.

How is the Lottery promoted?

New members will be recruited in the following ways:

- Promotional literature. Distribution of membership leaflets will be available at events, through the Charity or in public areas. New members can use these forms to complete their details and send them back to the Charity for entry.
- Online recruitment. Players can sign up online and play by direct debit at: www.kirkwoodhospice.co.uk/lottery
- Door-to-door recruitment. We currently have a small team canvassing our local area, door-to-door, to sign people up to our weekly Lottery. People can call the Charity on 01484 557913 to confirm that this is the case.

How do I make a complaint?

If you are unhappy with any aspect of Kirkwood Hospice Lottery, please contact the Charity on: 01484 557913 or email: lottery@thekirkwood.org.uk