

In-Patient Care at Kirkwood Hospice



In-Patient Care

Welcome to the In-Patient Unit. Here at Kirkwood we provide specialist care for patients with advanced, progressive and life-limiting illnesses.

Our patients tend to have physical or psychological symptoms that have been difficult to manage elsewhere. Some are here for care at the end of life whilst others are here for a period of assessment and treatment with a view to returning home or a move into a care home.

Care at Kirkwood is provided by a multi-professional team. In order to provide the best care, information is shared within our team. This is done verbally, in writing or electronically. All members of staff are bound by strict confidentiality rules and only share patient information on a need to know basis.

Sometimes we share information with other health professionals for example, your GP, district nurses or hospital

consultant. If you are discharged we routinely write to your GP to update them on your hospice stay. If you have any concerns about our sharing information externally or you would like a copy of your discharge letter then please let one of the team know.

Family and friends often ask us for an update on your condition. We will always seek your permission to share information with them. It is important for us to know if there is someone within this circle with whom we should not be sharing information. If this is the case then please ensure that this has been discussed with a member of the team.

During your stay, you will be reviewed on a regular basis by members of the Hospice

team. We tailor our care to your own specific needs and all the treatments that we provide will be discussed with you and only given with your consent. Sometimes we will recommend the use of a medication outside of the terms of the product's licence (off-licence). This will only be where there is good evidence to support its use in this way and again will be discussed with you. If you need any further information about this then please let us know.

On your arrival we will show you and your family around the Hospice. We do not have any set visiting hours or limits to the numbers of visitors; all that we ask is that your visitors are mindful of our other patients. Patients (but not visitors) may smoke in our smoke room but otherwise we are a smoke free

site.

Due to the high demand and specialist nature of our service, we are not able to provide long term nursing care. The amount of time that patients stay with us is very variable and will depend on their individual needs. If the Hospice team agree that it is appropriate to make plans for discharge, these will be discussed in full with you and your family.

At Kirkwood, we are always looking to improve our service. To do this, we routinely review our notes for audit and research purposes. Any notes used in this way are anonymised. If you have any concerns about this then please let us know. We would also welcome any suggestions that you or your family have on how to improve our care.

More information about our services can be found in the blue Patient and Visitor Information book located by the bed.

Information in different formats

This information is available in different languages and formats (e.g. braille and large print).

If you would like a copy of this information in another language or format, please contact Kirkwood on: **01484 557900** or speak to a member of the team.

Useful Contact Information

Main Reception: 01484 557900

24/7 Advice Line: 01484 557910

Email: info@kirkwoodhospice.co.uk

Website: www.kirkwoodhospice.co.uk

Facebook: facebook.com/KirkwoodHosp

Twitter: @KirkwoodHospice

Kirkwood Hospice
21 Albany Road
Dalton
Huddersfield
HD5 9UY